

## Code of Conduct Parents / Guardians & Spectators

- Encourage your child to learn the rules and participate within them.
- Parents must ensure their child is fit to partake in gymnastics activity and inform the coach in charge of any illness which might affect performance or prevent them from attending sessions.
- Always arrive in plenty of time for the start of the session and ensure that your child is collected promptly at the end of their session.
- Parents should physically bring their child/children into the gym and come into the gym to collect them at the end of the class. Simply dropping them outside for them to make their own way in to the gym is not acceptable. Children must not leave the gym without an adult.
- While in the gym every effort will be made by Axis Trampoline Club to ensure the safety of all class members. It is the responsibility of the parent/guardian to ensure the safety of their child while in the changing rooms and entrance lobby before/after their session.
- New parents should introduce themselves to the coach in charge as this will ensure gymnasts only leave the gym with someone the coach recognises.
- Parents are to ensure their child is appropriately dressed for their class and has water to drink.
- Parents are expected to ensure payments of training fees, competition fees & annual insurance are paid on time through our direct debit system.
- Parents must ensure that all changes in contact details are brought to the attention of the club by notifying reception and/or the admin team. Updates should be provided in writing or via email.
- Parents are invited to attend competitive events particularly when their child is participating.
- Parents should never aggressively challenge/argue with either club or competition officials, and should discourage the same with their children.
- Parents should publicly accept club / competition officials' judgements.
- Parents should help their child to recognise good performance, not just results.
- Parents should set a good example by recognising and promoting good sportsmanship and applauding the good performances of all.
- Parents are expected to refrain from coaching their own children or distracting them from the café area whilst in the training venue.
- Parents/guardians are requested to make sure that children do not bring items of value such as watches / phones / computers etc. with them.
- Parents should endeavour to establish good communications with the club, coaches and officials for the benefit of all.
- Parents should speak with the coach in charge if they are concerned about any coaching/development matter. This should be done at an appropriate time (e.g. at the end of a training session or mutually agreed time) to ensure that the coach's time is not taken away from the delivery of coaching to other club members.
- Parents should speak with a member of the senior management team if they have any other concerns or complaints about any aspect of the club via email or phone call. A meeting can then be arranged at a mutually convenient time to address these issues.
- Parents MUST use correct and proper language and behaviour at all times in the gym, at club events or events the club is attending.
- The management reserve the right to refuse entry and to enforce total bans.
- Parents should never force their child to take part in sport if they don't want to.
- Parents should never punish or belittle a child for poor performance or making mistakes.
- Parents should support their child's involvement and help them to enjoy their sport.







